

## Addendum to RFP # OPS-04-2023 SMS Text to Pay Parking Payment Services

- **Is the Authority willing to consider using the vendor's payment processor of choice in order to utilize additional functionality and save money with discounted rates?**
  - No
- **Will PABC accept COI's as proof of insurance?**
  - Yes
- **Will the industry standard rating of "A-" be accepted relative to insurance?**
  - No
- **Can "City Data" be defined as well as "commingled" data? (Pages 25 & 27).**
  - City data can be defined as any and all information collected for/by a City agency. All City data should remain and be stored separately from the contractor's data.
- **Could you explain the intention behind having a separate scope for Text to Pay? Will the City be open to awarding more than one Text to Pay vendor as is the goal with the Mobile Payment RFP? If the offering is all inclusive, does the City of Baltimore still require two separate submissions? One for Mobile Payment and one for Text to Pay?**
  - The Parking Authority of Baltimore City wants to simplify the text-to-pay process for parkers and to deter fraud by offering just one text-to-pay option. PABC will only award one Text to Pay vendor and we require two separate submissions.
- **Would the Authority consider an extension of the proposal submission deadline for Vendors to submit the most comprehensive response possible?**
  - The Parking Authority will extend the deadline for vendor proposal submission to **August 18, 2023 by 4pm.**