

# VIRTUAL PARKING PERMITS

Paper permits and hangtags are being replaced with digital parking permits. The vehicle's license plate will be linked to a digital parking permit. The user will follow these step-by-step instructions to purchase their permits to link their digital parking permit to the license plate number of the vehicle parked in the permit parking area.

Users log-in to their account to update their license plate numbers or to add license plate numbers to visitor, service provider or one-day permits as needed. If you have any questions or need assistance, please email us at [RPP@bcparking.com](mailto:RPP@bcparking.com), or call 443-573-2800, Monday – Friday, 8:30 AM – 4:30PM.

## Step 1: What You Need

- Driver's License or ID
- Lease and/or Utility Bill in your name with address in the permit parking area- electric, water or gas
- Vehicle Registration

## Step 2: Sign In

- Go to: [pabc.myparkinginfo.com](http://pabc.myparkinginfo.com)
- Enter your Driver's License # and reset your password.
- If your Driver's License # is not found, click Sign-Up
- Follow the prompts for Resident and create an account
- Upload documents

## Step 3: Activate Your Account

- You will receive a confirmation email from [permitnotifications@myparkinginfo.com](mailto:permitnotifications@myparkinginfo.com)
- Click link in the email to activate your account

## Step 4: Choose Your Permit

- Select permit options
- Add vehicle license plates for your permits
- Click Submit

## Step 5: Purchase Permits

- Your application and documents will be reviewed
- You will receive an email confirmation when it is approved.

- Resident permits are active upon completion of your purchase
- You can log into your account to request an update to change the license plate number
- Only one vehicle can be assigned to each resident permit

### **How to Enter License Plate Numbers**

- Only enter letters and numbers
- DO NOT add spaces or special characters
- Plates must be entered correctly to avoid parking violations

### **How to Activate Your Visitor Permit**

- Choose permit from your account
- Assign license plate
- Schedule start date and time
- Click Schedule